



FMCSA Information updated 04-22-2026 Shared by Montana Department of Transportation

Preventing Fraud: Introducing Identity Verification

As we [previously shared \[clearinghouse.fmcsa.dot.gov\]](https://clearinghouse.fmcsa.dot.gov), individuals have used Drug and Alcohol Clearinghouse accounts to enter fraudulent information. On Monday, April 27, 2026, the Agency will take an important step toward addressing this problem by implementing identity verification.

How does identity verification in the Clearinghouse work?

FMCSA is contracting with IDEMIA to use their secure web application to verify user identities during certain Clearinghouse registrations. The identity verification process is the same used today in URS and is also being integrated into Motus.

One change from the URS process is that the Clearinghouse will automatically pull the user's first, middle (if any), and last name to use in the Clearinghouse registration. This information will not be editable by the user, ensuring that users cannot enter a fraudulent name in their Clearinghouse account.

Which Clearinghouse users need to complete identity verification during registration?

The identity verification step is required for new Clearinghouse account registrations with the following user roles:

- Employer Without a Portal Account
- Consortium/Third-Party Administrator (C/TPA)
- Medical Review Officer (MRO)
- Substance Abuse Professional (SAP)
- Any Assistants invited to register under a registered entity

Why don't drivers or employers registered in the Portal need to complete this step?

This update closes the gap to ensure all types of Clearinghouse users must complete some form of identity verification. Driver accounts have been verified from the inception of the Clearinghouse by validating their license information via the CDLIS Gateway. Employers of CDL drivers that register with the U.S. Department of Transportation (DOT) will have their identity verified through the [DOT registration process \[fmcsa.dot.gov\]](https://clearinghouse.fmcsa.dot.gov).

Will identity verification be required for current Clearinghouse users at any point?

Yes, the identity verification feature will be applied to existing Clearinghouse accounts in a later phase. We will share more details on that phase before it is implemented.

Further questions?

Read more about this update on the [Clearinghouse News page \[clearinghouse.fmcsa.dot.gov\]](https://clearinghouse.fmcsa.dot.gov).