

September 10th & 11th 2024

Tuesday, September 10th

8:00 ^{AM} - 8:45 ^{AM}	<i>Breakfast Buffet Provided</i>	
8:45 ^{AM} - 9:00 ^{AM}	Welcome	Rob Stapley and Adam Kraft
9:00 ^{AM} - 12:00 ^{PM}	Marketing on a Shoestring Budget HR Policies and Issues	Mark Szyperski
12:00 ^{PM} - 1:00 ^{PM}	<i>Lunch Buffet Provided</i>	
1:00 ^{PM} - 4:00 ^{PM}	What If That Happened Last Night Customer Service. Who IS the Customer? Driver Retention and Recruiting	Mark Szyperski

Wednesday, September 11th

8:00 ^{AM} - 8:45 ^{AM}	<i>Breakfast Buffet Provided</i>	
8:45 ^{AM} - 9:45 ^{AM}	Federal Indian Law 101 (Transportation)	Adam Crepelle
9:45 ^{AM} - 10:15 ^{AM}	FTA Update	Emma Belmont and Callion Maddox
10:15 ^{AM} - 10:30 ^{AM}	<i>Break - Snacks Provided</i>	
10:30 ^{AM} - 11:00 ^{AM}	Fiscal Update	MDT Fiscal Staff
11:00 ^{AM} - 12:00 ^{PM}	Transit Update	MDT Transit Staff
12:00 ^{PM} - 1:00 ^{PM}	<i>Lunch Buffet Provided</i>	
1:00 ^{PM} - 1:30 ^{PM}	BlackCat Update	Beth Thompson
1:30 ^{PM} - 2:00 ^{PM}	RTAP Workplan Update	Deb Brisk
2:00 ^{PM} - 2:30 ^{PM}	Civil Rights Update	MDT Civil Rights Staff
2:30 ^{PM} - 2:45 ^{PM}	<i>Break - Snacks Provided</i>	
2:45 ^{PM} - 3:15 ^{PM}	Highway Traffic and Safety	MDT Highway Traffic Safety Staff
3:15 ^{PM} - 4:00 ^{PM}	Round Table Discussions	MDT Staff and Others